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From: Phillip Vales

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To whom it may concern:

In response to the January 29, 2018, announcing a request for (0651-0041) comments regarding: Agency Information Collection Activities; Proposals, Submissions, and Approval: Public Search Facility User ID and Badging; my comments follow:

a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility;

Most definitely the proposed collection of information is necessary for the proper performance of the functions of the agency. We live in a dangerous world where individuals shoot at people from high rise gambling casinos (Mandalay Bay, Las Vegas, October 1, 2017) and within our school systems (Stoneman Douglas School, Parkland Florida February 14, 2018).  It is incumbent on the USPTO to improve the security of its public search facilities.  In fact, I would require a background check of each person before being allowed within the confines of the search facility.

b) The accuracy of the agency's estimate of the burden (including hours and cost) of the proposed collection of information;

All of the periods noted of about 5 minutes to complete the following procedures appear to be accurate based upon my experience years ago.

c) Ways to enhance the quality, utility and clarity of the information to be collected;

I suggest the use of more than one type of cross-referenced identification document such as a Passport, Driver's License, Birth Certificate or similar form that can be corroborated by computer search.

d) Ways to minimize the burden of the collection of information on respondents, e.g., the use of automated collection techniques or other forms of information technology.

The USPTO uses form fillable PDF files loaded on its application form page for easy download and use.  I suggest the use of these type of forms so that users of the public search facilities, badging and so forth can have all the necessary information loaded into the respective form before hand carrying it to the final arbiter at the front desk.

Sincerely,

Phillip Vales

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