# Fiscal year 2022 (FY 2022) in review: Patent pendency and quality goals

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## Patents FY 2022 pendency goals Patent term adjustment (PTA)

- Overall PTA compliance of mailed actions
  - FY 2022 target: 80%
  - FY 2022 result: 80%
- Overall PTA compliance of remaining inventory
  - FY 2022 target: 87%
  - FY 2022 result: 85%



### Patents FY 2022 quality goals Statutory compliance and customer experience

FY 2022 statutory compliance

	35 U.S.C. §101	35 U.S.C. §102	35 U.S.C. §103	35 U.S.C. §112
Target	> 94%	> 94%	> 91%	> 92%
Result	98.3%	95.3%	91.5%	94.6%

- FY 2022 customer experience
  - Target >50 net promoter score
  - Result 60 net promoter score





#### Thank you!

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