#### UNITED STATES PATENT AND TRADEMARK OFFICE



### Patent Quality Chat eMod Update: Accessing EFS-Web and PAIR with USPTO.gov Accounts

### November 13, 2018

UNITED STATES PATENT AND TRADEMARK OFFICE

# To send in questions or comments during the webinar, please email:

PatentQuality@uspto.gov

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### http://www.uspto.gov/patentquality

### Patent Quality

Providing high-quality, efficient examination of patent applications is paramount to <u>our mission</u> at USPTO. To ensure we continue to issue high-quality patents that will fuel innovation well into the future, the <u>Office of the</u> <u>Deputy Commissioner for Patent Quality</u>, along with our partners across the Patents organization, promotes and supports the continuous improvement of patent products, processes and services through collaboration with internal and external stakeholders of the intellectual property community.

#### Highlights

#### Patent Quality Chat

Our next Patent Quality Chat will be on November 13<sup>th</sup> with an "eMod Update: Accessing EFS-Web and PAIR with USPTO.gov Accounts"

#### **Quality Metrics**

See our new metrics approach, categorizing into product, process and perception indicators.

#### Stakeholder Training on Examination Practice and Procedure (STEPP)

Sign up for an upcoming training developed for those interested in a better understanding of the examination process at the USPTO.

### http://www.uspto.gov/patent/initiatives/

### patent-quality-chat

1 Patent Quality Chat	2018	Chat Series	
2 Join the Webinar	Date	Торіс	Speaker
<ul> <li>2 Join the Webhian</li> <li>3 2018 Chat Series</li> <li>4 Previous Events</li> </ul>	Tuesday, November 13 Noon - 1 p.m. ET	<ul> <li>eMod Update: Accessing EFS-Web and PAIR with USPTO.gov Accessing</li> <li>Presentation Slides (coming soon)</li> <li>Video (coming soon)</li> </ul>	<ul> <li>Lisa Tran Communications Manager for eCommerce</li> <li>Jeff Wong Project Manager for EFS-Web</li> </ul>
5 General Information	Tuesday, October 9 Noon - 1 p.m. ET	Leveraging a Harmonized Patent Classification System • <u>Presentation Slides</u> • <u>Video</u>	<ul> <li>Christopher Kim         Director of Classification Quality and             International Coordination Division, <u>OIPC</u>             Director (acting) of <u>Classification Standard             and Development Division, OIPC</u> </li> <li>Justin Krause</li> </ul>

### Patent Quality Chat eMod Update: Accessing EFS-Web and PAIR with USPTO.gov Accounts

#### Lisa Tran

Communications Manager for eCommerce

#### Jeff Wong

Project Manager for EFS-Web

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# Agenda

- eMod Project
- Authentication Change for EFS/PAIR
  - Overview
  - Schedule
  - User Action: USPTO.gov Account Creation, Migration, and Sponsorship
  - Resources for Information and Assistance
- Patent Center Updates
- DOCX Filing and Retrieval



# eMod Project

#### The eCommerce Modernization (eMod)

**Project** improves the electronic patent application process by modernizing USPTO's application filing and viewing systems.



- System: Legacy
- Participants: All EFS-Web Registered Filers
- USPTO accepts DOCX (for initial submissions)
- USPTO provides DOCX (including Office actions)
- System: Legacy (EFS USPTO provides XML
   Web & PAIR)
- Participants: Pilot via Registration

eMod Text Pilot

2016 - 2017

Program

#### March 2018 eMod Patent Center Alpha Release

- System: Next Gen
- Participants: External (active in the eMod Text Pilot)
- Limited live filings: Four types of new applications (utility non-provisional, provisional, national stage – 371, design), and their corresponding follow-on submissions
- Limited functionality for viewing/managing applications
- Legacy tools still needed for other functionalities

#### Oct - Dec 2018 Authentication Change for EFS-Web & PAIR

 Authentication Change for EFS-Web Registered and Private PAIR

- October: Migration tool available for PKI certificate holders to link their USPTO.gov accounts to their PKI certificates. Linkage allows use of USPTO.gov accounts to access EFS-Web and Private PAIR. PKI certificates will remain valid for a period of time after the linkage to access EFS-Web and Private PAIR.
- November: Sponsorship tool available for registered practitioners to sponsor their support staff to work on their behalf by giving them access/sponsorship.

#### Early 2019

#### eMod Patent Center Beta Release

- System: Next Gen
- Participants: External (via open registration)
- Focus on patent applicants
  Features:
- Unified user interface
- Key functionalities from EFS-Web and PAIR
- Updates based on eMod Text Pilot Program

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### **Authentication Change for EFS-Web and PAIR**

### EFS-Web and Private PAIR users now have a new, safer, and simpler log-in through a USPTO.gov account

Who	All EFS-Web Registered and Private PAIR users, including independent inventors, practitioners, and support staff (through role-based access)
\//hat	New authentication method will be the same as Patent Center and Financial Manager
vviidt	Uses USPTO.gov account log-in email and password, and a one-time code
Whon	Migration tool released in October 2018 to allow linkage of current PKI certificate to USPTO.gov account
vrien	Sponsorship tool released in November 2018 to allow support staff to work on behalf of practitioners
	Improves overall authentication process with single sign-on to multiple USPTO tools
Why	Ensures USPTO compliance with the latest Federal Information Security Management Act (FISMA) requirements
<b>J</b>	The PKI software vendor will no longer support the authentication software product after the end of 2018

### **Benefits**

Eliminates shared credentials: practitioners no longer have to share accounts with support staff, who will have their own.

Modernizes security process with two-step authentication: email/password plus a one-time code delivered by either email, authenticator app, or voice phone call.

Saves time by granting access to multiple USPTO systems with one consolidated sign-in.

Ensures USPTO compliance with the latest Federal Information Security Management Act (FISMA) requirements.

Helps resolve browser compatibility issues.

Gives users access to EFS-Web and Private PAIR until the planned full release of Patent Center in 2020.

### **Dates You Need to Know**

**JUNE 2018** 

USPTO.gov ACCOUNT

All PKI certificate holders and support staff should create USPTO.gov accounts now, and set them up for two-step authentication.

#### OCT 2018 MIGRATE

USPTO will release a migration tool to allow current PKI certificate holders to link their USPTO.gov account to their PKI certificate. PKI certificate will remain valid for a period of time after the

linkage to access EFS-Web and Private PAIR.

#### NOV 2018 SPONSOR

Registered Practitioners can sponsor their support staff to work on their behalf by giving them access via USPTO sponsorship tool.

#### Available Pending



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# Take Action Now!

Create a USPTO.gov Account
 Migrate your PKI Certificate

- Create a USPTO.gov account if you don't already have one
  - Note: Financial Manager users already have a USPTO.gov account
- Make sure your USPTO.gov account is opted in to two-step authentication
- Migrate your existing PKI certificate if you are a registered practitioner or independent inventor

### Authentication Change Webpage

### https://www.uspto.gov/AuthenticationChange



Visit the Authentication Change FAQs for frequently asked questions regarding the authentication change for EFS-Web and PAIR.EFS-Web and Private PAIR users now have a new, safer, and simpler login. The USPTO is moving from using PKI certificates for two-factor authentication because the software will no longer be

- · Eliminates shared credentials: practitioners no longer need to share accounts with support staff because
- · Modernizes security processes with two-step authentication: username and password plus a one-time code
- · Ensures USPTO compliance with the latest Federal Information Security Management Act requirements.
- Gives users access to EFS-Web and Private PAIR until the planned full release of Patent Center in 2020.



# Create a USPTO.gov Account

If you don't already have a USPTO.gov account, just follow these simple steps:

- 1. Visit the <u>MyUSPTO login</u>
- 2. Select "Create an account"
- 3. Enter the email address you will use to sign in, as well as other necessary account information, and follow the prompts
- 4. Opt-in to two-step authentication

For additional information, see the <u>USPTO.gov account FAQ</u>.

### **USPTO.gov Account Creation Assistance**

If you need assistance creating your USPTO.gov account, please contact the USPTO Contact Center (UCC) at: 1-800-786-9199 Or usptoinfo@uspto.gov

# **Migration Tool**

- Now available
- Support staff using the PKI certificate of a registered practitioner should **not** migrate
- Registered practitioners and independent inventors can <u>link</u> their existing PKI certificate with their USPTO.gov account following a <u>step-by-step process</u>.



Start Migration Tool

# **Migration Guide**

Migration of PKI Certificate to USPTO.gov Account for EFS-Web & Private PAIR Authentication	Review account linking information for accuracy and provide your signature. Click on "Link accounts" to complete extent of the second link user BRI divide extilicate to user USDTO one account.	USPTO.gov Account Two-Step Authentication Opt-In Instructions
This Migration Tool guide provides instructions for existing PKI digital certificate holders (Registered Practitioners and Independent Inventors) to verify their USPTO.gov account using their PKI digital	Compared many automation and many poor into organization contraction. So your daries gain account, and account of the second many	To successfully migrate your PKI certificate to your USPTO, gov account and be able to use your USPTO, gov account to sign in to EFS-Web and Private PAIR, users must opt-in to two-step authentication for their USPTO gov account.
certificate. Once account verification is complete, the USPTO.gov account can be used to sign in to EFS- Web and Private PAIR. Customer Numbers associated with the PKI certificate will be migrated to the linked USPTO.ovv account Please note that PKI certificate can still be used to ion in the EFS-Web and Private	Access billing streams	Sign in to your USPTO gov account at <u>https://my.uspto.gov.</u> From the top right drop-down menu under your name, select "Account."
PAIR as well.	20 mage	Country Technology, Gar and counted a Mallon and a State Desired and To And
To successfully migrate, users must already have a USPTO.gov account.	La di uni Isa di uni	A WARKED
To link your PKI Certificate to your USPTO.gov account:	En Antoniou Agente de Maria de Maria	Account P10
Opt-in to two-step authentication for your USPTO.gov account. See page 3 of this guide for instructions.		(* Sign out
Clear your browser cache.	<ul> <li>A second s</li></ul>	
3 Close all browsers.	Net Y Trans Manual Antonio Antonio Antonio Antonio Ant	Under the "Two-step authentication" section, select one of the available authentication methods as your
Visit the Migration Tool at https://patentcenter-ssp.uspto.gov.		default: authenticator app, email, or phone call. You are able to change your choice upon every two-factor prompted sign in.
Sign in using your PKI digital certificate and review the Account Linking information.		Select the checkbox "I want to use the two-step authentication method every time I sign into MyUSPTO."
Dependence of the second	Please wait 1-2 business days for your account migration to be processed by USPTO before using your	Two-step authentication
Instance Annuale Wind Automatical Wind Automatical works (Add antificial)	USPTO.gov account to sign into EFS-Web and Private PAIR. Please note that there are new URLs for EFS- Web and Private PAIR for sign in using your USPTO.gov account. You will need to update any bookmarks to	Speak actions of applying induces in the data admetication to control your shortly. The prototion are when the second strained
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# **Migration Prerequisites**

- To successfully migrate, users must already have:
  - USPTO.gov account
  - Existing PKI certificate
- USPTO.gov account must be opted in for two-step authentication
- Must be completed by registered practitioners or independent inventors to link their existing PKI certificate with their USPTO.gov account

# **Migration Steps**

- 1. Opt-in for two-step authentication for your USPTO.gov account.
- 2. Clear your browser cache.
- 3. Close all browsers.
- 4. Go to the <u>Migration Tool</u>.
- 5. Sign in using your PKI digital certificate and review the Account Linking information.
- 6. Sign in using your USPTO.gov account, and confirm that both the PKI digital certificate and USPTO.gov account are verified.
- 7. Review account linking information for accuracy and provide your signature. Click on "Link accounts" to complete migration and link your PKI digital certificate to your USPTO.gov account.

# **Go To Migration Tool**

**Upcoming Features** 

#### https://patentcenter-ssp.uspto.gov



# Sign In with PKI Certificate

uspto.gov Authenticate User The United States Patent and Trademark Office an agency of the Department of Commerce Portal Home | Patents | Trademarks | Other Select User Authentication Method Authenticate with Java Applet (old method) Authenticate with Java Web Start (new method)

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# **Account Linking Information**

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Home				Have a question?
Account linking				
<ul> <li>The following page will allow you to permanently verify your uspto.gov account using your existing PKI Digital Certificate.</li> <li>You can continue to use your PKI Digital Certificate to access EFS Web and Private PAIR</li> <li>The verification can only be performed one time per account</li> <li>The verification should only be performed by the PKI Digital Certificate holder (registered patent practitioner, independent inventor), not an employee</li> <li>Once your account has been verified, you will be able to sign into eCommerce systems using your uspto.gov account</li> <li>If you need help, contact the Patent Electronic Business Center at (866) 217-9197(@) (toll free) or e-mail EBC@uspto.gov.</li> </ul>				
	Continue			
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If you need help, contact the Patent Electronic Business Center at (866) 217-9197 (9) (toll free) or e-mail EBC@uspto.gov.				

# Sign In with USPTO.gov Account

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### **Confirm Account Verifications**

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### **Review and Sign**

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# **Complete Account Linking**

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Home		Have a question?
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	Your accounts have been linked successfully. Once your account has been verified, you will be able to sign into eCommerce systems using your uspto.gov account. Your PKI Digital Certificate will remain active.	

Please wait 1-2 business days for your account migration to be processed by USPTO before using your USPTO.gov account to sign into EFS-Web and Private PAIR. Please note that you will need to update your bookmarks to the new EFS-Web and Private PAIR URLs for signing in with your USPTO.gov account.

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# **Migration Highlights**

- Only available for current PKI certificate holders
- Migrated users are able to use BOTH their PKI certificate and/or their USPTO.gov account until PKI certificates are officially retired in mid-December
- Please make sure that the USPTO.gov account to be linked is the appropriate one for the practitioner or independent inventor associated with the PKI certificate as the **linkage is permanent**
- Migrations to link accounts can only occur once
- Inactive registration numbers need to be addressed with Office of Enrollment and Disciple (OED) prior to migration
- Support staff using the PKI certificate of a registered practitioner should not migrate

### **Authentication and Migration Assistance**

For questions related to the new authentication method for EFS-Web and PAIR or assistance with migration, please contact the Patent Electronic Business Center (EBC) at:

### 1-866-217-9197

or

ebc@uspto.gov



# **Sponsorship Prerequisites**

- Sponsorship Tool is for registered practitioners who have migrated their PKI certificate to their USPTO.gov account
- Support staff must have their own USPTO.gov account
- Registered practitioners will need the USPTO.gov account email address of their support staff for whom they wish to sponsor
- Registered practitioners cannot sponsor another registered practitioner
- Each practitioner will be responsible for verifying the identity of the person using any sponsored support staff account. Please refer to the Patent Electronic System Access Document: <u>https://www.uspto.gov/sites/default/files/documents/accessdocument.pdf</u>

# **Sponsorship Role: Practitioner**

- Functions
  - Sponsor support staff
  - Access "pending requests" for sponsorships to grant approval
  - Remove sponsored support staff
  - View active sponsorships

# **Access the Sponsorship Tool**

#### https://patentcenter-sponsorships.uspto.gov

uspto		Patent + Trademark + Fees and paym	nents + Help + Sign in MyUSPTO
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	What can I do here?		
	PRACTITIONER	PRACTITIONER SUPPORT / PARALEGAL	
	As a practitioner, you can now designate support users / parallegals to work on your behalf.	As a practitioner support, you can now request practitioners to sponsor additional support users / paralogais to work on their behalf.	
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	<ul> <li>View sponsorship requests and take an apt decision on those requests.</li> </ul>		
	If you have a two step authenticated MyUSPTO account. Sign in now		
	A Before you start		
	If you have not done so already, please create a MyUSPTO account at https://accour	ituspto.gov/create-account#/, and set it up for two-step authentication.	
	If you have already created a MyUSPTO account, please update your account for two	o-step authentication.	
	To sponsor or to request sponsorship, you should have a two-step authentication in	place.	
	<ul> <li>You can also attend the virtual training for Patent Center Alpha Belease, or notify em</li> </ul>	od@uspto.gov for a make up session to know more about the tool.	

### Sign in with USPTO.gov Account



### **Select Two-Step Authentication**

Two-step authentication	×
✓ Your authentication code was sent to pvt************************************	×
Step 2 Enter authentication code * This is a computer that I trust and use regularly. Didn't receive the email? Resend	? of 2
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# Select Manage



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# Practitioners can Select Sponsor Users to add and view pending requests

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<ul> <li>Practitioner support users being sponsored from</li> <li>EFS Web</li> <li>Private PAIR</li> </ul>	this tool will be granted access to the following systems:					
Sponsoring 2 practitioner support users						
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10 per page - Page 1 of 1 -						

# Sponsorship Tool: Support Staff

- Functions
  - Sign in using uspto.gov accounts
  - View active sponsorships
  - Remove sponsorship for myself from a sponsoring practitioner
  - "Request sponsorships" for other support staff to be approved by a practitioner
  - View requested sponsorships

# Support Staff can Access the Sponsorship Tool

https://patentcenter-sponsorships.uspto.gov

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* To spon	nee aneady createst a myose to account prease oppare your account for two-se nsor or to request sponsorship, you should have a two-step authentication in plac	ce.	
<ul> <li>You can</li> </ul>	n also attend the virtual training for Patent Center Alpha Release, or notify emode	Buspto.gov for a make up session to know more about the tool.	

# **View Active Sponsorships**

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10 per page • Page 1 of 1 •							

# **Sponsorship Highlights**

- The sponsorship tool allows practitioners to grant or remove sponsorship for support staff member to work under their direction and control.
- The support staff member will have access to all applications associated with the customer number(s) of the sponsoring practitioner.
- Each support staff must have their own account; accounts may not be shared among support staff.
- Review the Patent Electronic System Access Document, a source document for additional information on the authentication, sponsorship, and verification for accessing the patent electronic system.
- For additional information, please go to the Sponsorship Guide <u>https://www.uspto.gov/sites/default/files/documents/sponsorship-guide.pdf</u>

# **Stay Informed**

- For additional information, please visit <u>https://www.uspto.gov/AuthenticationCha</u> <u>nge</u>.
- Subscribe to USPTO Patents Alerts at <u>https://public.govdelivery.com/accounts/U</u> <u>SPTO/subscriber/new</u>.

## **Patent Center Updates**

New and unified system to replace EFS-Web and PAIR in 2020

#### Single Interface

•Features single interface for filing and managing patent applications

#### Recent Technology

- Integrates recent technology
- •Allows for enhanced system operations
- •Enables increased functionality

#### Authentication

- •Implements new permanent authentication method
- •Independent of Java Applet



# **DOCX Filing and Retrieval**

- Most recent enhancements to EFS-Web and PAIR
  - Ability to accept and process DOCX/XML
  - Limited to specifications, claims, abstract for non-provisional utility applications
- DOCX is only available for utility non-provisional initial filings
- Informational Webpage: <u>https://www.uspto.gov/patent/docx</u>
- Quick Start Guides
  - DOCX Intake located under EFS-Web Resources
    - <u>http://www.uspto.gov/SubmitDOCX</u>
  - Access and Download DOCX located under PAIR Resources
    - <u>http://www.uspto.gov/RetrieveDOCX</u>
  - Patent Electronic Business Center (EBC)
    - Phone: 1-866-217-9197
    - Email: <u>ebc@uspto.gov</u>

### Patent Center Beta Release

- Scheduled for February 2019
- Incorporates updates from Alpha Release and includes additional features
- Larger number of users

If you are interested in receiving more information, please email <u>eMod@uspto.gov</u> with the subject line "Participation Request: eMod Patent Center Beta Release" and we will contact you when the guidelines are available, and registration into the Beta Release is open.

### Conclusion

- PKI Certificates will be retired in mid-December
- Create your USPTO.gov account if you do not already have one
- The Migration Tool and Sponsorship Tool are now available
- For additional information, please visit <u>https://www.uspto.gov/AuthenticationChange</u>
- Subscribe to USPTO Patents Alerts at <u>https://public.govdelivery.com/accounts/USPTO/subscriber/new</u>

### Let's Chat about eMod Update: Accessing EFS-Web and PAIR with USPTO.gov Accounts

Lisa Tran

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UNITED STATES PATENT AND TRADEMARK OFFICE

### Next Patent Quality Chat TBD

December 11, 2018

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### Other Patent Quality-Related Events https://www.uspto.gov/about-us/events

November 15	<b>Inventor Info Chat</b> "Understanding the Patent Examination Process" (virtual)	
November 16	2018 Collegiate Inventors Competition Expo® and Awards (in Alexandria)	
November 27	Patents for Humanity Award Ceremony (in Alexandria)	

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### Thank you for joining us today!

Patent Quality Chat Webinar Series 2018 November 13, 2018

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### DO NOT ENTER – EVENT IN PROGRESS Patent Quality Chat webinar

Noon – 1pm November 13, 2018

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